

Diana M. Mundó

Experience and Voice UI Designer

hi@dianamundo.com
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www.dianamundo.com

WORK EXPERIENCE

Freelance Experience and Voice UI Designer

03.2021 - Present I lead the Elections Design Team at the BBC, guiding product design from inception to implementation, ensuring a seamless user experience throughout for both, users and colleagues. I enjoy collaborating on projects exploring new technologies like voice and IoT. Some of the clients I've worked with include the Department for Education and reed.co.uk.

Discovery (Eurosport) Senior Experience Designer (Connected Devices)

02.2020 - 03.2021 I led the development of the connected TV app for Eurosport across six platforms. Within the connected devices team, I also played a pivotal role in shaping our strategy for voice interaction. Additionally, I actively contributed to the evolution of our design system and provided crucial support to my colleagues.

Publicis.Sapient Senior Experience Designer

05.2016 - 02.2020 I had the opportunity to collaborate on a wide array of projects for clients spanning different industries. From conducting research to prototyping, I engaged in both short-term and long-term initiatives, utilising a range of skills. One of my key focuses became voice technology, and I took the lead on several initiatives aimed at strengthening the agency's expertise in this field.

7digital UX Lead

02.2015 - 02.2016 I led the newly formed design team, focusing on mobile and web platforms. Championing design thinking, we prioritised data-driven decisions and user research to ensure a consistent multi-platform experience.

Accenture UX Consultant / Senior UX Analyst

06.2013 - 02.2015 I collaborated across diverse industries, from government to retail, on medium to long-term projects. Led design delivery for a government project, and mentored junior colleagues.

Blip Blip Industries Creative Technologist

08.2012 - 06.2013 I contributed as a designer and developer on two projects: 1. Creating a low-res LED screen showcasing live Kinect interactions; 2. Designing a MIDI player with water-tuned wine glasses.

Multitouch Barcelona Creative Technologist

10.2012 - 02.2013 I served as both designer and developer on two projects: 1. Crafting a smart shelf to organise DVD/CD collections; 2. Building a customised ping pong scoreboard for an inter-agency tournament.

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EDUCATION

**University of the Arts
London**

2018

Experience Design for Retail (Short Course)

**Universitat Pompeu
Fabra**

2011 - 2012

MSc. Cognitive Systems and Interactive Media

Universidad ICESI

2005 - 2010

BA. (hos) Interactive Media Design

TOOLS

Voiceflow

Sketch

Figma

GDS prototype kit

Axure

SKILLS

Voice User Interface Design

UX Design

Experiential Design

Prototyping

User Research

INTERESTS

Archery

[Hartey](#)

Playing the guitar and singing

Building new devices with
Arduino